



Oracle CPQ Cloud

Release 18C

Resolved Known Issues

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The Oracle CPQ Cloud Release 18C Resolved Known Issues document provides a high-level description of bug fixes implemented in this release. This document also provides information on supported browsers. For more information on 18C features, please see the Oracle CPQ Cloud Release 18C What's New document.

HOT FIXES

Bug ID	Description	Resolution
BML		
25924391	When the Debugger was used to run a test script on a BML library function that contained a failing BML line, the Error Trace information was missing in 2016 R1 and later.	Error Trace information now displays as expected when running a test script on a BML library function that contains a failing BML line.
24842303	When an advanced condition BML script was created for a Process Invocation Rule, the Debugger was not available in BML Editor in prior releases.	The Debugger is now available in BML Editor when an advanced condition BML script is created for a Process Invocation Rule.
Commerce		
23666978	When an attachment was saved to a Transaction by a Print action in 2014 R2 and later, BML in the advanced modify function of a Modify action could not clear the attachment.	BML in the advanced modify function of a Modify action can now clear attachments saved to a Transaction by a Print action.
24612974	When a Forward action was performed to give a user access to a Transaction and the action also simultaneously triggered a step transition, an error displayed and the user was unable to open the Transaction in prior releases.	Users can now successfully open a Transaction when a Forward action gives them access to the Transaction and simultaneously triggers a step transition.
24763441	When Refresh was clicked in the Deployment Center while the status of the deployment was "In Progress", the deployment timestamp did not reflect the user's time zone or date preferences in 2014 R1 and later.	The deployment timestamp now accurately reflects the user's time zone and date preferences when "Refresh" is clicked during an "In Progress" deployment.
24838152	An error displayed when the following three conditions were present in 2014 R2 and later: <ul style="list-style-type: none"> An attribute of type "subtotal" (_price_subtotal) was used as input to a formula A Transaction had a currency that used a comma as a decimal separator (e.g. Euro, DKK) A line item used a part with a price that was not an integer value (e.g. "5,01") 	An error no longer displays when the forementioned conditions are present.
26176084	When editing a Rich Text attribute on the Main Document or Sub Document level, attribute translations did not appear in the Rich Text Editor. The Rich Text Editor template folder for the attribute was not translated in 2016 R2 Update 4 and later.	Rich Text Editor template folders are translated to the appropriate language when editing a Rich Text attribute on the Main Document or Sub Document level.
26315522	If layout did not provide enough room, large names of file attachments could prevent the Remove checkbox	Remove checkbox is now shown before the filename, so file attachment name length will not affect whether it is displayed.

Bug ID	Description	Resolution
	from displaying to the end user in 2016 R2 Update 3 and later.	
26478016	When two CPQ Cloud environments were integrated with two different ICS environments in 2016 R2 Update 3 and later, outbound integrations were sent to the wrong ICS server after a migration was performed.	Outbound integrations are now sent to the correct ICS server after a migration is performed.
27394588	While the maximum length of Commerce and Configuration labels was 128 characters in 2017 R3 and later, the maximum length of label translations was 255 characters in Commerce and 256 characters in Configuration.	The maximum length of labels and label translations for both Commerce and Configuration is now 128 characters.
27516086	When users opened a Rich Text Editor and then opened a second Rich Text Editor in 18A and later, data in the first Rich Text Editor overwrote the data in the second Rich Text Editor when the second Rich Text Editor was closed.	Users can no longer have multiple Rich Text Editors opened at the same time. When a Rich Text Editor is opened and users attempt to open a second Rich Text Editor, the second Rich Text Editor replaces the first and data in the first Rich Text Editor is lost.
27858409	When a Part Display Name contained a colon ":" character in 18A and later, an error displayed stating that the colon character was not allowed in the Part Display Name field.	The colon character is now allowed in the Part Display Name field.
Configuration		
20955708	When a Configuration text attribute of type Menu was created and the menu entry contained extra spaces, the Configuration attribute did not display the extra spaces on screen in 2014 R2 Update 2 and later.	Extra spaces in Configuration attributes are now visible on screen when a Configuration text attribute of type Menu is created and the menu entry contains extra spaces.
24491552	When a user reconfigured a model in 2015 R2 Update 5 and later, the previously selected Single Select Pick List value was not retained when the values in the Display and Variable data table columns did not match.	When reconfiguring a model, the previously selected Single Select Pick List value is retained and now obtained from the Variable data table column. A comparison of the Display and Variable data table columns is no longer performed.
26982602	Beginning in 2017 R1, the maximum value supported in Configuration integer attributes was 999,999,999 vs. the maximum value of 2147483647 for Commerce integer attributes. This inconsistency resulted in an error message when attempting to synchronize values from Commerce to Configuration.	CPQ Cloud now supports a maximum value of 2147483647 in both Configuration and Commerce integer attributes, preventing errors when synchronizing values from Commerce to Configuration.
27377337	When a text or integer attribute was set to "Active" and placed in a tab set to "Internal" in the Desktop Layout, the attribute was accessible by rules when Sales or Restricted Access users were in Configuration in 2016 R2 Update 1 and later.	Text and integer attributes set to "Active" and placed in a tab set to "Internal" in the Desktop Layout are only accessible by rules when a FullAccess user is in Configuration.
27845803	When a Recommendation Rule was running on each index of an array and contained a Single Select Pick List action attribute, values were erased in all rows where	Single Select Pick Lists now retain their values on rows where the Recommendation Rule is not running.

Bug ID	Description	Resolution
	the Recommendation Rule was not running in 18A and later.	
Data Tables		
27345473	When a data table contained columns that all started with a capital letter and the column names were used by Web Services or Bulk Upload Service to add or update rows in the data table, the column names were treated as case insensitive in 2017 R2 and later.	Web Services and Bulk Upload Service now treat data table column names as case sensitive when adding or updating rows.
Integration		
25676909	When a configure API call where the product family, product line, and model were all services was attempted using Web Services 2.0, the following error displayed in 2016 R2 Update 1 and later: "Error reading SOAP response. The response status code was: 200".	When using Web Services 2.0, the configure API call now completes successfully.
28071204	Parts import failed when CRM was the parts master and the site had Customer Specific Pricing enabled.	Parts are imported successfully from CRM parts master.
Migration		
23085023	When customers attempted to migrate a Configuration Rule whose condition attribute was an array and action attribute was a non-array type, a compilation error displayed and the migration was unsuccessful in 2015 R2 Update 3 and later.	Customers can now successfully migrate a Configuration Rule whose condition attribute is an array and action attribute is a non-array type.
27858391	While administrators could save BML functions that contained unsupported Vertical Tabulation control characters in 18A and later, an error message displayed and the migration failed when they attempted to migrate these BML functions.	Administrators can no longer save unsupported Vertical Tabulation control characters in BML scripts.
Other		
27464253	When Alta Navigation was enabled and users clicked the Proxy Sign Out link, they were completely logged out of CPQ Cloud in 2017 R3 and later.	When Alta Navigation is enabled and users click the Proxy Sign Out link, they are logged out as the user to which they proxy logged in as.
28157080	In 18B Patch 1 and later, Quick Key Search did not return parts when Commerce cache was disabled.	Quick Key Search now returns parts when Commerce cache is disabled.
Users, Groups, and Partner Organizations		
27376158	When a partner organization was added to CPQ Cloud in 2017 R1 Update 4 and later, there was an inconsistency in the character limit for the Company Login when adding the partner organization manually (30 character limit) vs. adding the partner organization using Bulk Upload Service (128 character limit).	There is now a 128 character limit for the Company Login when adding a partner organization to CPQ Cloud manually or via Bulk Upload Service.

BROWSER SUPPORT

CPQ Cloud supports all browser versions that meet the criteria of the Oracle Software Web Browser Support Policy.

SUPPORTED BROWSERS

Windows

- Major releases of Google Chrome upon general browser availability and until Google no longer supports the version
- Major releases of Mozilla Firefox upon general browser availability and until Mozilla no longer supports the version
- Major releases of Internet Explorer/Microsoft Edge within nine months of general browser availability and until Microsoft no longer supports the version

Mac OS X

- Major releases of Google Chrome upon general browser availability and until Google no longer supports the browser version
- Major releases of Mozilla Firefox upon general browser availability and until Mozilla no longer supports the version
- Major releases of Safari within nine months of general browser availability and until Apple no longer supports the version

iOS

- Major releases of Safari within nine months of general browser availability and until Apple no longer supports the browser version

If you experience issues using a supported browser version, open a ticket on [My Oracle Support](#) to resolve the issue. If an issue arises when using a supported browser, use a certified browser version until a fix is delivered. Certified browsers are selected based on current market share and are thoroughly tested to work with the current version's standard functionality.

CERTIFIED BROWSERS

Windows

- Google Chrome 67.x
- Mozilla Firefox 61.x
- Internet Explorer 11.x

NOTE: Compatibility issues with the selected browsers may exist when sites are created with additional JavaScript, alternate CSS, or other custom functionality. Customizations may require add-on work. Contact [My Oracle Support](#) to determine the availability of workarounds and minor fixes.

TRAINING

To see all new functionality and known issues between your current version and the version to which you are upgrading, refer to the What's New documents. To familiarize yourself with the new features introduced in Release 18C, Oracle strongly recommends referring to the CPQ Online Help. For additional assistance, please see [My Oracle Support](#). Verify any information not explicitly mentioned in the release notes as supported by the software against the CPQ Online Help or with the Oracle CPQ Cloud Consulting team.

DISCLAIMER

The Release 18C Resolved Known Issues document is provided for high-level informational purposes only and is not intended to function as a specification or to replace the product Help and User Guide. Upgrading to a subsequent release may require modifications to integration XML and APIs or the re-deployment of Commerce Processes, Configuration, Document Engine documents, or global function settings.

MIGRATION

When migrating from one site to another using the Migration Center or Migration Packages, both sites must use the same major release. The migration of content can only occur across minor releases within the same major release. Migration across major releases cannot occur.

- "Major release" = A major product release, e.g. Release 18C
- "Minor release" = A release update, e.g. Release 18C Update 1

NOTE: Bug ID numbers correspond to Oracle BugDB numbers.



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Integrated Cloud Applications & Platform Services