



Oracle CPQ Cloud

Release 18B

Resolved Known Issues

TABLE OF CONTENTS

Hot Fixes	1
Assets.....	1
Commerce.....	1
Configuration	2
Data Tables	3
Document Designer and Email Designer.....	3
Users, Groups, and Partner Organizations.....	3
Integration	4
Other.....	4
Browser Support	5
Supported Browsers.....	5
Certified Browsers.....	6
Training	6
Disclaimer	6
Migration	6

The Oracle CPQ Cloud Release 18B Resolved Known Issues document provides a high-level description of bug fixes implemented in this release. This document also provides information on supported browsers. For more information on 18B features, please see the Oracle CPQ Cloud Release 18B What's New document.

HOT FIXES

Bug ID	Description	Resolution
Assets		
27486714	When customers created an asset and left the Currency field blank in prior releases, the Customer Assets page showed an error and no assets displayed on the page.	Assets successfully display on the Customer Assets page when an asset is created and the Currency field is left blank.
Commerce		
23633758	After saving a simple condition in an approval node, the attributes listed on the Approval Sequence page were reordered beginning in 2015 R2 Update 4. This was only a user interface issue, as the approvals worked under the intended logic originally implemented.	The attributes listed on the Approval Sequence page are no longer reordered after saving a simple condition in an approval node.
24448506	Beginning in 2015 R2 Update 1, using a greater than operator in a Document Designer, Email Designer, or Document Engine currency condition failed to work with Euro formatting. The section to which the currency condition was applied displayed as blank in the output.	Greater than operators for currency are now supported with Euro formatting.
25211186	When Hide in Transaction was checked for an array attribute and a recommendation rule was defined with set type as "SET", the first element of the array attribute did not retain its previously entered value during reconfigure in 2015 R2 Update 4.	The value of the first element in an array attribute is now retained during reconfigure, regardless of whether Hide in Transaction is checked or not.
25216501	After users searched for and copied a Transaction in Transaction Manager, a new Transaction was created in both Transaction Manager and the Search window in 2015 R2 and later.	After searching for and copying a Transaction, a new Transaction is now only created in Transaction Manager.
26790254	When users logged in to CPQ Cloud and accessed Transaction Manager using Google Chrome 61 in 2017 R1 Update 3 and later, the action bar at the top of the page remained in a fixed position and did not scroll down with the page. Users had to scroll to the top of Transaction Manager to click an action.	The action bar at the top of Transaction Manager now scrolls with the page as users scroll down Transaction Manager using Google Chrome 61 and later.
26943127	Beginning in 2017 R2, Full Access users whose language preference on the My Profile page was a non-English language were unable to delete the Line Item Grid from the Transaction-level Legacy Desktop layout.	Full Access users whose language preference is not English can now successfully delete the Line Item Grid from the Transaction-level Legacy Desktop layout.
27056434	When a Line Item Grid column in the Legacy Desktop layout was saved as an editable column and later changed to a text area attribute and deployed to Commerce, the text area attribute in the Line Item Grid displayed as editable to users in 2017 R1 Update 4 and later.	Editable Line Item Grid columns in the Legacy Desktop layout that are changed to text area attributes no longer display to users as editable text area attributes in the Line Item Grid.

Bug ID	Description	Resolution
27187649	When a Transaction's approval history had more than 4000 characters and the Approval History attribute was included in a datacube export in 2017 R2 Update 1 and later, more than 4000 characters were returned when the CLOB for the attribute was set to false in the XML Mapping file.	When performing a datacube export and the CLOB is set to false for any attribute in the XML mapping file, the results now contain no more than 4000 characters.
27706593	When Line Item Grid attributes were updated by a Modify action in 2017 R2 Update 1 and later, the Price Score was not recalculated.	The Price Score now successfully recalculates when Line Item Grid attributes are updated by a Modify action.
Configuration		
23718000	When an HTML attribute had a default value at the attribute level and a different default value in the Configuration flow, the Configuration default displayed as expected when configuring a model. However, the HTML attribute's default value displayed when reconfiguring the same model in 2015 R2 Update 5 and later.	The default value in the Configuration flow now always displays, regardless of whether users enter the Configuration flow to configure or reconfigure a model.
24914119	When a constraint rule used an array attribute as a condition in 2016 R1 and later, the constraint message did not display the expected value of the array attribute.	Constraint messages now display the value of the array attribute when a constraint rule uses an array attribute as a condition.
25674228	When Pagination Mode for the Line Item Grid was set to "On demand loading of pages" in the Transaction layout and a line-level hiding rule hid every value for a column on a given page of the Line Item Grid, the Line Item Grid columns did not align with the header row in 2016 R1 Update 1 and later.	Empty cells are now generated to ensure columns are aligned under the header row when Pagination Mode for the Line Item Grid is set to "On demand loading of pages" and a line-level hiding rule hides column values on a given page of the Line Item Grid.
26819321	When using Mozilla Firefox 55.x or 59.x with 2016 R2 Update 3 and later, administrators were unable to reorder Configuration attributes using the Order column on the Configurable Attributes Administration List page.	Administrators can now successfully reorder Configuration attributes using Mozilla Firefox 59.x, which is a certified browser in Release 2018 B.
26915868	Beginning in 2017 R1 Update 4, an Error in Configuration message displayed when an underscore (_) was part of a product family variable name and administrators attempted to access an associated Configuration flow.	Administrators can now use an underscore (_) in a product family variable name and successfully access an associated Configuration flow.
27044166	When users clicked Start Over was from a selector on the Search Results page in 2017 R1 and later, the user was incorrectly navigated to the CPQ Cloud Home page instead of the Search Results page.	Selecting the Start Over button from a selector now navigates the user to the Search Results page.
27220576	When an array type text attribute and a non-default configurable array set were created in 2017 R1 and later, the array set name did not update properly upon selecting the array set from the Set Properties tab and clicking Apply .	The array set name now updates properly upon modifying the Set Properties and clicking Apply .

Bug ID	Description	Resolution
27648456	When a Configuration was created with a table-based Single Select Pick List in an array larger than 16 items, the values were saved to the Transaction but did not load when the model was reconfigured in Release 18A and later.	Values now load properly when reconfiguring a model with a table-based Single Select Pick List in an array larger than 16 items.
Data Tables		
27408285	When data table changes were made to deployable and live data in prior releases, a full record of the table (excluding any locks on the table) was retrieved and written back via Bulk Services or Web Services. As a result, pending changes were overwritten and locking data posed challenges.	When data table changes are made to deployable data, only the value on the specific row of data is retrieved and written back.
Document Designer and Email Designer		
22309367	When a non-currency float attribute with more than two decimal places was added to a Document Designer document in 2015 R1 and later, the output document displayed only two decimal places.	Document Designer output documents now display the correct number of decimal places for non-currency float attributes with more than two decimals.
24559971	When the Next Approver Login variable was used in an Email Designer template, the wrong name displayed in approver emails beginning in 2015 R2 Update 5.	Using the Next Approver Login variable in Email Designer now displays the correct name in approval emails.
25903413	When float attributes were created with two decimal places and the value was specified as "0.00", the value displayed in Document Designer and Email Designer templates as "0.0" in 2016 R2 and later. This behavior was inconsistent with float attributes within the Pricing Attribute Set, where the value displayed as "0.00" in Email Designer templates.	The way in which float attribute decimal values display in Document Designer and Email Designer templates is now consistent across all float attributes.
26401463	When a quote was created with a Part Extended Description containing <P> tags, which was then added to a table cell in Document Designer whose table loops over all line items, the Part Extended Description did not print in DOCX or RTF format in 2017 R1 and later. The cell displayed empty in the output document.	When a Part Extended Description contains P tags (<p>), it now prints in Document Designer in DOCX and RTF formats.
26697098	Beginning in 2016 R2 Update 3, the incorrect Chinese currency symbol displayed in Document Engine.	The correct Chinese currency symbol now displays in Document Engine.
Users, Groups, and Partner Organizations		
20150910	When users logged in to CPQ Cloud as non-base language users in 2014 R1 and later, they were unable to save advanced BML that used Configuration attributes when creating a rule for process invocation.	Non-base language users can now successfully save advanced BML that uses Configuration attributes when creating a rule for process invocation.

Bug ID	Description	Resolution
26773101	When the ability to use a "Unique Email Address" was enabled on a site and the Enable Quick Registration setting on the General Site Options page was set to "Yes" in 2017 R1 Update 4 and later, attempting to register a user with an email address already used on the site caused a "NullPointerException" error.	When the Enable Quick Registration setting is set to "Yes" and administrators attempt to register a user with an email address already used on the site, the following error now displays: "Email address <abc@oracle.com> is already in use by another user".
Integration		
26314575	When a column named "_record_number" was added to a data table and "_record_number" was also a system name, making a Web Service call to add or update a table entry resulted in an error in 2015 R2 and later.	If administrators try to create a column named "_record_number", an error message is displayed if "_record_number" is also a system name.
26592009	There was an error on the Web Services test page in 2017 R1 Update 2 and later upon clicking Generate Input if the last row of the data table called had an ampersand.	The Web Services test page now generates input successfully if there is an ampersand in the last row of data.
26726050	In CPQ Cloud 2016 R2 Update 4, clicking the Interface Catalogs link from the Admin Home page resulted in a 500 error when the portion of the variable name before the first capital letter of two Main Document processes were identical.	Administrators can now access the Interface Catalogs page from the Admin Home page without receiving a 500 error when the portion of the variable name before the first capital letter of two Main Document processes are identical.
27408305	In prior releases, using Web Services to make changes to large data tables resulted in performance issues.	Administrators now experience improved performance when using Web Services to make changes to large data tables.
Other		
26378059	In 2017 R1 Update 1, the Library Function Debugger was not showing all selected attributes when attempting to input values. With the default row size, 19 attributes were visible. The scroll bar did not expand to show more attributes.	The Library Function Debugger now displays all selected attributes when inputting values.
27137581	In prior release, the Sudanese pound was not an available currency option.	The Sudanese pound (i.e. SDG) is now an available currency option in CPQ Cloud.

BROWSER SUPPORT

CPQ Cloud supports all browser versions that meet the criteria of the Oracle Software Web Browser Support Policy.

SUPPORTED BROWSERS

Windows

- Major releases of Google Chrome upon general browser availability and until Google no longer supports the version
- Major releases of Mozilla Firefox upon general browser availability and until Mozilla no longer supports the version
- Major releases of Internet Explorer/Microsoft Edge within nine months of general browser availability and until Microsoft no longer supports the version

Mac OS X

- Major releases of Google Chrome upon general browser availability and until Google no longer supports the browser version
- Major releases of Mozilla Firefox upon general browser availability and until Mozilla no longer supports the version
- Major releases of Safari within nine months of general browser availability and until Apple no longer supports the version

iOS

- Major releases of Safari within nine months of general browser availability and until Apple no longer supports the browser version

If you experience issues using a supported browser version, open a ticket on [My Oracle Support](#) to resolve the issue. If an issue arises when using a supported browser, use a certified browser version until a fix is delivered. Certified browsers are selected based on current market share and are thoroughly tested to work with the current version's standard functionality.

CERTIFIED BROWSERS

Windows

- Google Chrome 64.x
- Mozilla Firefox 59.x
- Internet Explorer 11.x

NOTE: Compatibility issues with the selected browsers may exist when sites are created with additional JavaScript, alternate CSS, or other custom functionality. Customizations may require add-on work. Contact [My Oracle Support](#) to determine the availability of workarounds and minor fixes.

TRAINING

To see all new functionality and known issues between your current version and the version to which you are upgrading, refer to the What's New documents. To familiarize yourself with the new features introduced in Release 18B, Oracle strongly recommends referring to the CPQ Online Help. For additional assistance, please see [My Oracle Support](#). Verify any information not explicitly mentioned in the release notes as supported by the software against the CPQ Online Help or with the Oracle CPQ Cloud Consulting team.

DISCLAIMER

The Release 18B Resolved Known Issues document is provided for high-level informational purposes only and is not intended to function as a specification or to replace the product Help and User Guide. Upgrading to a subsequent release may require modifications to integration XML and APIs or the re-deployment of Commerce Processes, Configuration, Document Engine documents, or global function settings.

MIGRATION

When migrating from one site to another using the Migration Center or Migration Packages, both sites must use the same major release. The migration of content can only occur across minor releases within the same major release. Migration across major releases cannot occur.

- "Major release" = A major product release, e.g. Release 18B
- "Minor release" = A release update, e.g. Release 18B Update 1

NOTE: Bug ID numbers correspond to Oracle BugDB numbers.



Oracle is committed to developing practices and products that help protect the environment

Copyright © 2018 Oracle and/or its affiliates. All rights reserved.

This software and related documentation are provided under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish, or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of this software, unless required by law for interoperability, is prohibited.

The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing.

If this is software or related documentation that is delivered to the U.S. Government or anyone licensing it on behalf of the U.S. Government, then the following notice is applicable:

U.S. GOVERNMENT END USERS: Oracle programs, including any operating system, integrated software, any programs installed on the hardware, and/or documentation, delivered to U.S. Government end users are "commercial computer software" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, use, duplication, disclosure, modification, and adaptation of the programs, including any operating system, integrated software, any programs installed on the hardware, and/or documentation, shall be subject to license terms and license restrictions applicable to the programs. No other rights are granted to the U.S. Government.

This software or hardware is developed for general use in a variety of information management applications. It is not developed or intended for use in any inherently dangerous applications, including applications that may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate fail-safe, backup, redundancy, and other measures to ensure its safe use. Oracle Corporation and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

Oracle and Java are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Xeon are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Opteron, the AMD logo, and the AMD Opteron logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group.

This software or hardware and documentation may provide access to or information about content, products, and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services unless otherwise set forth in an applicable agreement between you and Oracle. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services, except as set forth in an applicable agreement between you and Oracle.

Integrated Cloud Applications & Platform Services