



Oracle CPQ Cloud

Release 18A

Resolved Known Issues

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The Oracle CPQ Cloud Release 18A Resolved Known Issues document provides a high-level description of bug fixes implemented in this release. This document also provides information on supported browsers. For more information on 18A features, please see the Oracle CPQ Cloud Release 18A What's New document.

HOT FIXES

Bug ID	Description	Resolution
Assets		
26851100	Beginning in 2016 R1, assets could not be added or updated when an asset contained a currency attribute with more than six digits.	Assets that contain currency attributes with more than six digits are now processed correctly.
27161438	Beginning in 2017 R1, when customers used the Import Action REST API to create a large number of assets, some assets were not created. In addition, failure messages were not logged in the asset creation log file for the missing assets.	Assets are successfully created when using the Import Action REST API to create a large number of assets. If an asset is not created, an error message is logged in the asset creation log file.
Commerce		
26841234	Beginning in 2015 R1, when the "Copy" process action was invoked and the "Use Specified Value" for an associated Commerce History attribute was selected, the "Use Specified Value" text replaced the previous History attribute value and the timestamp, user, and company id values were not recorded.	The "Use Specified Value" text, timestamp, user, and company id values are now appended to the end of the previous History attribute values when the "Copy" process action is invoked.
26876162	Beginning in 2017 R1, "HTML" and "None" type outputs from Printer-friendly XSL documents were not rendered correctly in email outputs. The email body contained an error for "HTML" type outputs, and was blank for "None" type outputs.	"HTML" and "None" type outputs from Printer-friendly XSL documents are rendered correctly in email outputs.
27002441	When the Alta Responsive Layout was selected in 2017 R2, locked Transactions were not unlocked when the current user logged out.	Locked Transactions for the Alta Responsive Layout are unlocked when the current user logs out.
27025219	Beginning in 2017 R2, Alta Transaction UI Line Item Grids were rendered with duplicated lines within nested tables when a user reopened a saved Transaction that had hiding rules applied to Sub Document attributes and columns that were locked using the Freeze function.	Alta Transaction UI Line Item Grids are rendered when reopening saved Transactions.
Configuration		
25751108	Beginning in 2016 R2, Advanced Functions could not be defined in "URL" or "Save action" fields for "Embed in iFrame" type External Configurations. Advanced Functions can be defined in "URL" and "Save action" could not be defined for "Embed in iFrame" type External Configurations.	Advanced Functions can be defined in "URL" and "Save action" for "Embed in iFrame" type External Configurations.

Bug ID	Description	Resolution
27036411	Beginning in 2017 R2, customers received an error during Configuration when they selected a Float attribute from a Single Select Pick List and their User Profile Number Format preference was set to use a comma as the decimal delimiter (i.e. ###,##).	Float attributes from Single Select Pick Lists are correctly displayed during Configuration when the User Profile Number Format preference is set to use a comma as the decimal delimiter (i.e. ###,##).
Document Designer and Email Designer		
23564863	Beginning in 2015 R2, when a text area attribute with new line characters was included in a Document Designer document, the new line characters were converted into spaces in the output document.	New line characters are preserved in output documents when Document Designer documents contain a text area attribute with new line characters.
24354105	Beginning in 2015 R2, when an RTE attribute with html tags was included in a Document Designer document using either the Embed Document element or an XSL snippet, the tags were not represented by line breaks in the output document.	Html tags are represented as line breaks in output documents when Document Designer documents contain an RTE attribute with html tags.
24533456	Beginning in 2016 R1, when Currency attributes contained large numbers (10 million or greater) the Currency attribute value was displayed as \$0.0 in in Document Designer documents.	Large values for Currency attributes are displayed correctly in Document Designer.
26526985	Beginning in 2016 R2, the Table of Contents for Multi-Language Document Designer documents was not generated when printing the DOCX document in English.	The Table of Contents for Multi-Language Document Designer documents is generated when printing the DOCX document in English.
26935395	In 2017 R2, unordered lists in Document Designer RTE attributes inherited the font color from preceding text items when the RTE attribute value contained an unordered list preceded by a text item with a different font color.	Unordered lists in Document Designer RTE attributes retain their designated font color when the RTE attribute value contains an unordered list preceded by a text item with a different font color.
25437569	Beginning in 2016 R1, when customers previewed Email Designer documents, some browsers displayed elements following a left or right aligned table next to the table instead of after the table.	When previewing an Email Designer document, elements following a left or right aligned table are displayed after the table.
Integration		
25668031	Beginning in 2016 R1, running actions that had an integration configured against Salesforce CRM through REST API services would not re-authenticate the user after the access token expired.	The access token is now refreshed automatically when an integrated action is invoked through REST API services.

BROWSER SUPPORT

CPQ Cloud supports all browser versions that meet the criteria of the Oracle Software Web Browser Support Policy.

SUPPORTED BROWSERS

Windows

- Major releases of Google Chrome upon general browser availability and until Google no longer supports the version
- Major releases of Mozilla Firefox upon general browser availability and until Mozilla no longer supports the version
- Major releases of Internet Explorer/Microsoft Edge within nine months of general browser availability and until Microsoft no longer supports the version

Mac OS X

- Major releases of Google Chrome upon general browser availability and until Google no longer supports the browser version
- Major releases of Mozilla Firefox upon general browser availability and until Mozilla no longer supports the version
- Major releases of Safari within nine months of general browser availability and until Apple no longer supports the version

iOS

- Major releases of Safari within nine months of general browser availability and until Apple no longer supports the browser version

If you experience issues using a supported browser version, open a ticket on [My Oracle Support](#) to resolve the issue. If an issue arises when using a supported browser, use a certified browser version until a fix is delivered. Certified browsers are selected based on current market share and are thoroughly tested to work with the current version's standard functionality.

CERTIFIED BROWSERS

Windows

- Google Chrome 63.x
- Mozilla Firefox 57.x
- Internet Explorer 11.x

NOTE: Compatibility issues with the selected browsers may exist when sites are created with additional JavaScript, alternate CSS, or other custom functionality. Customizations may require add-on work. Contact [My Oracle Support](#) to determine the availability of workarounds and minor fixes.

TRAINING

To see all new functionality and known issues between your current version and the version to which you are upgrading, refer to the What's New documents. To familiarize yourself with the new features introduced in Release 18A, Oracle strongly recommends referring to the CPQ Online Help. For additional assistance, please see [My Oracle Support](#). Verify any information not explicitly mentioned in the release notes as supported by the software against the CPQ Online Help or with the Oracle CPQ Cloud Consulting team.

DISCLAIMER

The Release 18A Resolved Known Issues document is provided for high-level informational purposes only and is not intended to function as a specification or to replace the product Help and User Guide. Upgrading to a subsequent release may require modifications to integration XML and APIs or the re-deployment of Commerce Processes, Configuration, Document Engine documents, or global function settings.

MIGRATION

When migrating from one site to another using the Migration Center or Migration Packages, both sites must use the same major release. The migration of content can only occur across minor releases within the same major release. Migration across major releases cannot occur.

- "Major release" = A major product release, e.g. Release 18A
- "Minor release" = A release update, e.g. Release 18A Update 1

NOTE: Bug ID numbers correspond to Oracle BugDB numbers.



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Integrated Cloud Applications & Platform Services