



Oracle CPQ Cloud

Release 17D Patch 1

February 2018

Patch Document

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The Oracle CPQ Cloud Release 17D Patch 1 document provides a high-level description of the bug fixes included in this update. This document also provides information on supported and certified browsers. For more information on Release 17D features, please see the Release 17D What's New document.

HOT FIXES

Bug ID	Description	Resolution
Commerce		
27432845	In Release 17D, the Alta Responsive Layout was disabled by default and can no longer be enabled by administrators. If previously enabled, the Alta Responsive Layout will remain enabled after the Release 17D upgrade.	Customers must open a Service Request (SR) on My Oracle Support to enable the Alta Responsive Layout. If customers later choose to disable the Alta Responsive Layout, they must open a SR on My Oracle Support to re-enable it.
Configuration		
27445903	Beginning in Release 17D, administrators were not able to access Related Rules from the Attribute List page or the Related Rules tab on the Attribute Editor page when a site contained an extremely large number of rules.	Administrators can now access Related Rules from the Attribute List page and the Related Rules tab on the Attribute Editor page.
Integration		
26789660	After upgrading to Release 17D, a limited number of SOAP web services generated Java errors and caused associated Integrations to fail.	The SOAP web services run as expected and associated Integrations are successful.
Users, Groups, and Partner Organizations		
27517103	Beginning in 2017 R1, when "Enable Mobile Layouts" was set to "Limited" administrators could not enable the user "Mobile Enabled" setting using the CPQ UI. The "Mobile Enabled" setting could be enabled by using a Bulk Upload to update users or a Web Service call to update the user.	Administrators can now use the CPQ UI to enable the user "Mobile Enabled" setting when "Enable Mobile Layouts" is set to "Limited".

BROWSER SUPPORT

CPQ Cloud supports all browser versions that meet the criteria of the Oracle Software Web Browser Support Policy.

SUPPORTED BROWSERS

Windows

- Major releases of Google Chrome upon general browser availability and until Google no longer supports the version
- Major releases of Mozilla Firefox upon general browser availability and until Mozilla no longer supports the version
- Major releases of Internet Explorer/Microsoft Edge within nine months of general browser availability and until Microsoft no longer supports the version

Mac OS X

- Major releases of Google Chrome upon general browser availability and until Google no longer supports the browser version
- Major releases of Mozilla Firefox upon general browser availability and until Mozilla no longer supports the version
- Major releases of Safari within nine months of general browser availability and until Apple no longer supports the version

iOS

- Major releases of Safari within nine months of general browser availability and until Apple no longer supports the browser version

If you experience issues using a supported browser version, open a ticket on [My Oracle Support](#) to resolve the issue. If an issue arises when using a supported browser, use a certified browser version until a fix is delivered. Certified browsers are selected based on current market share and are thoroughly tested to work with the current version's standard functionality.

CERTIFIED BROWSERS

Windows

- Google Chrome 62.x
- Mozilla Firefox 56.x
- Internet Explorer 11.x

NOTE: Compatibility issues with the selected browsers may exist when sites are created with additional JavaScript, alternate CSS, or other custom functionality. Customizations may require add-on work. Contact [My Oracle Support](#) to determine the availability of workarounds and minor fixes.

TRAINING

To see all new functionality and known issues between your current version and the version to which you are upgrading, refer to the What's New documents. To familiarize yourself with the new features introduced in Oracle CPQ Cloud Release 17D, Oracle strongly recommends referring to the CPQ Online Help. For additional assistance, please see [My Oracle Support](#). Verify any information not explicitly mentioned in the release notes as supported by the software against the CPQ Online Help or with the Oracle CPQ Cloud Consulting team.

DISCLAIMER

This Release 17D Patch 1 document contains high-level information and does not function as a specification or replace the Product Help or User Guide. Upgrading to a subsequent release may require modifications to integration XML or APIs or the re-deployment of Commerce Processes, Configurations, or global function settings.

MIGRATION

When migrating from one site to another using the Migration Center or Migration Packages, both sites must use the same major release. The migration of content can only occur across minor releases within the same major release. Migration across major releases cannot occur.

- “Major release” = A major product release, e.g. Release 17D
- “Minor release” = A release update, e.g. Release 17D Patch 1

NOTE: Bug ID numbers correspond to Oracle BugDB numbers.



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Integrated Cloud Applications & Platform Services