



Oracle CPQ Cloud

Release 17D

Resolved Known Issues

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The Oracle CPQ Cloud Release 17D Resolved Known Issues document provides a high-level description of bug fixes implemented in this release. This document also provides information on supported browsers. For more information on 17D features, please see the Oracle CPQ Cloud Release 17D What's New document.

HOT FIXES

Bug ID	Description	Resolution
Assets		
26851100	Assets could not be added or updated in 2016 R1 when an asset contained a currency attribute with more than six digits.	Assets that contain currency attributes with more than six digits are now processed correctly.
BML		
26774056	In 2017 R1, when the Debugger was used to import Favorite Ids for Multi Select Menus on sites with only one supported language, the values were delimited by \$ _tilde_ \$ instead of the '~' character.	Favorite Ids values that are imported for Multi Select Menus are now delimited by the '~' character.
Commerce		
22085318	Beginning in 2014 R2, Transaction action functions, other than "Save from Form" or "Use Formula", that were defined on a Transaction Line attribute's Modify tab were not reflected on the Transaction Line attribute function listed on the corresponding Transaction action's Modify tab.	Transaction actions functions defined on a Transaction Line attribute's Modify tab are now reflected on the Transaction Line attribute function listed on the corresponding Transaction action's Modify tab.
24477888	In 2015 R1, when a Text field value that exceeded the 256 character limit was set using an Advanced BML function, the Desktop layout values were not validated and Mobile layout values were validated.	Validation is bypassed for both Desktop and Mobile layouts when Text field values are set using an advanced BML function.
25036269	In 2015 R2, when the getoldvalue() function was invoked from an Advanced Modify function and new Transaction Lines were added to a Transaction, the getoldvalue() function entered a bm.log error for each invocation on all new Transaction Lines.	The getoldvalue() function no longer logs error messages in the bm.log when processed on new Transaction Lines.
25099051	Report outputs did not display currency symbols for _transaction_total attribute values in 2016 R1 when a data column was created with the _transaction_total attribute and included in a report.	Report outputs now display currency symbols for _transaction_total attribute values.

Bug ID	Description	Resolution
26484505	In 2017 R1, the approval selection process used an underscore character as a wildcard. When a user name that contained an underscore character was designated as an approver, the approval process would not recognize the user name with the underscore as a valid approver. For example: if "test_approver" was designated as an approver, "testXapprover" was accepted as an approver and "test_approver" was rejected.	The approval selection process no longer uses an underscore character as a wildcard and user names containing an underscore character are processed as expected.
26613849	In 2017 R1, some customers experienced performance issues when using submit actions with input parameters that modified line item attributes. Excessive loop iterations would occur when processing the input parameters.	Input parameters from submit and modify actions are now tagged to indicate impacted line items. This modification eliminates performance degradation caused by excessive loop iterations.
26626613	In 2017 R1, Commerce process step timers would not transition Transactions to the next step when the timer invoked an action to send a notification email with an attachment.	Commerce process step timers that invoke an action to send a notification email with an attachment will now transition Transactions to the next step.
26981742	In 2017 R1, customers could not create a quote when using a currency that has a comma decimal delimiter (e.g. EUR) and Price Score was enabled on a Sub-document Integer attribute.	Quotes can be successfully created when using a currency that has a comma decimal delimiter and Price Score is enabled.
Configuration		
25100505	In 2016 R1, when a rule was created for a Configuration attribute the rule was not displayed on the Related Rules tab after "View/Update All Rules" was selected.	All rules are displayed on the Related Rules tab after selecting "View Update All Rules".
26249685	In 2017 R1, when a Configuration attribute was required and the attribute was inactive, errors were generated when the attribute was missing.	Errors are no longer generated for inactive Configuration attributes.
Data Tables		
26871525	In 2017 R1, some users were unable to utilize recently deployed Data Tables when a Data Table was deleted, a new Data Table with the same name was created, and then the new Data Table was deployed.	All users are now able to utilize recently deployed Data Tables when a Data Table is deleted and a new Data Table with the same name is deployed.

Bug ID	Description	Resolution
Document Designer and Email Designer		
25751609	In 2016 R2, the Text Element properties Font Color option for Document and Email Designer for did not accept manually entered color codes.	The Text Element properties Font Color option now accepts manually entered color codes.
Integration		
21179972	In 2014 R1, Salesforce delta sync did not synchronize parts when new parts were created on CPQ using a bulk upload service.	New parts created on CPQ Cloud through a bulk upload are now synchronized with Salesforce after running a delta sync.
23236242	In 2015 R1, when multiple integrations were scheduled to run at the same time, and synchronization for one of the files did not complete within a one minute window, the remaining scheduled integrations would not run.	When multiple integrations are scheduled to run, they will all queue up and run when the previous integration is complete.
26181724	In 2017 R1, when a SOAP "addToTransaction" function was invoked and the "price_book_var_name" tag was empty or missing, the Transaction price book variable name was removed.	A validation error will be generated when a SOAP "addToTransaction" function is invoked and the "price_book_var_name" tag is empty or missing.
26636503	In 2017 R2, SOAP calls for ICS CPQ Cloud integrations failed because the WS-Security namespace (wsse) was missing from the UsernameToken, Username, and Password elements.	The WS-Security namespace is included on all elements for ICS CPQ Cloud integrations.
Parts		
26760978	In 2017 R1, when models were added to Favorites and the Favorites list was updated, the original order of the parts under the model in Favorites changes.	When a Favorites list is updated, the order of parts under a Favorites model will now match the Configuration model.
Reporting		
25072161	In 2016 R1, users with scheduled reports could not open the Reporting Manager if scheduler was disabled.	Users can now open the Reporting Manager when the scheduler is disabled.

BROWSER SUPPORT

CPQ Cloud supports all browser versions that meet the criteria of the Oracle Software Web Browser Support Policy.

SUPPORTED BROWSERS

Windows

- Major releases of Google Chrome upon general browser availability and until Google no longer supports the version
- Major releases of Mozilla Firefox upon general browser availability and until Mozilla no longer supports the version
- Major releases of Internet Explorer/Microsoft Edge within nine months of general browser availability and until Microsoft no longer supports the version

Mac OS X

- Major releases of Google Chrome upon general browser availability and until Google no longer supports the browser version
- Major releases of Mozilla Firefox upon general browser availability and until Mozilla no longer supports the version
- Major releases of Safari within nine months of general browser availability and until Apple no longer supports the version

iOS

- Major releases of Safari within nine months of general browser availability and until Apple no longer supports the browser version

If you experience issues using a supported browser version, open a ticket on [My Oracle Support](#) to resolve the issue. If an issue arises when using a supported browser, use a certified browser version until a fix is delivered. Certified browsers are selected based on current market share and are thoroughly tested to work with the current version's standard functionality.

CERTIFIED BROWSERS

Windows

- Google Chrome 62.x
- Mozilla Firefox 56.x
- Internet Explorer 11.x

NOTE: Compatibility issues with the selected browsers may exist when sites are created with additional JavaScript, alternate CSS, or other custom functionality. Customizations may require add-on work. Contact [My Oracle Support](#) to determine the availability of workarounds and minor fixes.

TRAINING

To see all new functionality and known issues between your current version and the version to which you are upgrading, refer to the What's New documents. To familiarize yourself with the new features introduced in Release 17D, Oracle strongly recommends referring to the CPQ Online Help. For additional assistance, please see [My Oracle Support](#). Verify any information not explicitly mentioned in the release notes as supported by the software against the CPQ Online Help or with the Oracle CPQ Cloud Consulting team.

DISCLAIMER

The Release 17D Resolved Known Issues document is provided for high-level informational purposes only and is not intended to function as a specification or to replace the product Help and User Guide. Upgrading to a subsequent release may require modifications to integration XML and APIs or the re-deployment of Commerce Processes, Configuration, Document Engine documents, or global function settings.

MIGRATION

When migrating from one site to another using the Migration Center or Migration Packages, both sites must use the same major release. The migration of content can only occur across minor releases within the same major release. Migration across major releases cannot occur.

- "Major release" = A major product release, e.g. Release 17D
- "Minor release" = A release update, e.g. Release 17D Update 1

NOTE: Bug ID numbers correspond to Oracle BugDB numbers.



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Integrated Cloud Applications & Platform Services